

REMARKS

In response to the Advisory Action dated September 13, 2005, Applicants respectfully request reexamination.

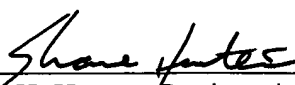
Response to Arguments

Regarding independent claims 1, 10, 17, 22 and 23, Breitenbach does not teach, disclose or suggest a method, apparatus, system or article of manufacture, for providing a user with repeatable access to a bookmark in a voice application in order to return to the bookmarked location. Breitenbach discloses that a session server will consult a retrieved history record to determine whether a customer's previous call was especially recent, such as within fifteen minutes or another predetermined time period (Col. 14, lines 31-34). If so, the user may continue where the user left off (Col. 14, lines 34-39). In an effort to demonstrate that Breitenbach discloses repeatable access to a bookmark in a voice application, the Examiner proposes that a user could make three sequential calls, wherein "In a third call, the user would be able to (step 613) to access the history record created in the second call and modify the history record to begin at the first final state recorded in the first call, thus providing access to that state." (page 2 of the Advisory Action). Applicants respectfully assert that the Examiner's proposed scenario is not disclosed in or suggested by Breitenbach. Breitenbach discloses that the user may retrieve the previous history of a record only after a call is dropped (FIG. 6, step 609), and does not teach, disclose or suggest creating, an apparatus configured to create or for creating, a bookmark to a location in a voice application in accordance with vocal input provided to the voice application, that provides repeatable access to the bookmark in the voice application in order to return to the bookmarked location, as respectively recited in claims 1, 10, 17, 22 and 23.

Regarding claims 29-34, the Examiner asserted that "there is not limitation in claims 29-34 requiring that the user access the bookmark through a call back procedure." (page 3 of the Advisory Action). Independent claims 29, 31, 33 and 35 have been amended to include accessing, or means for accessing, the bookmark.

Based on the foregoing, this application is believed to be in allowable condition, and a notice to that effect is respectfully requested. The Examiner is invited to call Applicants' Attorney at the number provided below with any questions.

Respectfully submitted,



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